

Drew Jones

SUMMARY

An accomplished 25 year Computer/Printer, Break/Fix, Web Development professional. Has extensive experience in large scale upgrade deployment projects with a vast knowledge of multiple software, hardware and networking products.

CERTIFICATIONS:

- **IBM Certified Business Partner**
- **Dell Certified Systems Expert (DCSE)**
- **Microsoft Certified Systems Administrator (MCSA)**
- **Microsoft Certified Professional (MCP)**
- **Network+ Certified Technician (NET+)**
- **A+ Certified Repair Technician (A PLUS)**

TECHNICAL SKILLS:

Hardware:

-HP Printers
-OKI Printers
-Lexmark Printers
-Xerox Printers
-Macintosh CPU
-PCI Wireless Cards
-PC/MIA Wireless Cards
-Cisco Aironet
-Linksys Wireless AP
-Net Gear Wireless AP
-IBM/Compaq/Dell Comp PCs
-HP Servers
-Dell PowerEdge Servers
-Dell Optima GX Series Desktops
-Dell Vostro Series Desktops
-IBM Netfinity NT 4.0 servers
-IBM Net View series Desktops
-IBM Thin Client Series
-Tally Network series printers
-Wyse X Series Terminal
-POS Transmitters
-Network Interface Cards
-Jet Direct Cards
-Hard Drives
-External Hard Drives
-Paragon Hard Disk Utilities
-SCSI Hard Drives
-DDR Ram
-Sound Cards
-ATX Cases
-RAID Configuration
-Motherboards
-Dell Latitude Laptops
-Dell Precision Laptops
-Lenovo T Series Laptops
-HP DV Series Laptops

Operating Systems:

-MS Windows 3.1x
-Windows 95
-Windows 98
-Windows NT Workstation 4.0
-Windows NT Server 4.0
-Windows 2000 Professional
-Windows 2000 Server
-Windows XP Home
-Windows XP Pro
-Windows ME
-Windows CE
-Windows 7 Ultimate/Enterprise
-Windows 8 Professional
-MacOS 7-X
-MS DOS 6.0. 6.22
-NCR POS
-Ubuntu Linux 14.04
-Kali Linux 2
-Backtrack 5.3

Software:

-MS Office 2010, 2013
-Norton Ghost 9-15
-Lotus cc:Mail 6.X, 8.X
-Lotus Notes
-MS Project
-Netscape Navigator 4.X, 6.X
-MS SQL Server 2008
-MS Exchange 2010
-Proxmox Email Gateway
-Hyper-V Virtual Servers

Medical Devices:

Alaris SE Infusion Pump
Alaris Medley Infusion Pump

Network/Utilities:

-Wireless(802.11x)
-WEP Encryption
-NetStumbler
-Boingo Wireless
-ERD Commander
-Airopeek
-MS Exchange 2010
-Novell 4.xx, 5.xx
-Remedy client Tool
-Tivoli client Tool
-McAfee AV
-WinZip 8.1
-Winrar
-VPN
-DNS
-IPSec
-Telnet
-FTP
-TCP/IP
-IPX/SPX
-KVM
-Kaseya Management Portal
-Active Directory
-Ubiquity Enterprise AP
-PF Sense 2.x
-Spiceworks Network Manager
-Mobile ADB Drivers

Programming:

-HTML
-CSS
-PHP
-Mysql
-ODBC
-MSSQL
-AJAX

EXPERIENCE:

Web Development Consultant, Self Employed (02/20-Present)

- Setup various server deployments with cybersecurity protocols
- Created and maintained affiliate programs for various clients.

Mobile Development Consultant, To The Stars Academy, (05/19-02/20)

- Writing app in flutter framework to be accessible ios and android.
- Connecting API's from various weather and air traffic sources.

Investor Relations, Vivaris Capital, (05/15-Present)

- Served as the Administrator of the company's Alternative Asset market database.
- Communicating with pre-investors and post investors with quarterly updates.
- Acted as the lead to retrieve and analyze information from various departments.
- Reviewed and created documentation for marketing purposes.

Senior IT Consultant, IFAN Financial, (03/15-03/17)

- Microsoft Support and Web Support for 3+ companies.
- Setup and maintenance of series of Ubuntu servers for banking partner's API Calls
- Setup PFSense network firewall and Fidelity phone system.
- Create and maintain custom websites in PHP, WordPress and Squarespace.
- Setup and maintain Android and IOS mobile app demos for sales departments.
- Lead the R&D implementations for future products.

Senior IT Consultant, WSA Distributing, Inc., (04/13-04/14)

- IT Support and Web Support for 5+ companies with over 100 end users.
- Perform maintenance on Dell Computers and Dell PowerEdge Servers.
- Create and maintain physical and virtual servers
- Create and Maintain Server Backups
- Manage Cisco wired and Ubiquiti wireless network performance
- Create and maintain websites using AspDotNetStoreFront for wireless customers using IIS, MSSQL, C#, CSS, JavaScript.
- Create Ubuntu Linux Servers for Magento PHP sites with ODBC connection to MSSQL Databases.
- Create and maintain company email spam filter with MS Exchange 2010 and Proxmox Email Gateway.
- Maintain PF Sense 2.x Firewall Rules, VPN and Site-to-Site VPN's.
- Maintain Microsoft Active Directory Users, Computers, Printers, DHCP Servers, DNS Servers.

Field Technician, F2Onsite/Dell Computer Corp., (01/10-03/13)

- Executes Dell desktop/portable/printer/tablet warranty service calls.
- Direct line into dell technical support for field requests and part ordering.
- Travel to customer homes/offices throughout Southern California.

Partner, Dr. Horsepower, Inc., (02/11-04/13)

- Technical support for entire company and partner companies.
- Managed day to day desktop support operations.
- Utilized kaseya IT management portal for remote support.
- Updating website and investor magazine using Adobe Dreamweaver and Adobe Photoshop.
- New product designs using Autodesk AutoCAD 2012.

IT Specialist, United States Geological Survey/Four Points, (09/10-02/11)

- Supported Dell Servers, Computers, Printers, Scanners, Blackberry, and iPhone for Research & Development.
- Executed day to day desktop support responsibilities.
- Travel to regional offices in Southern California.

Lead Field Technician, Insight Global, (01/10-07/10)

- CompuCom, Cap Gemini on-site technician in Burbank, CA office
- CompuCom, Supervalu Register and peripheral upgrade for stores in Southern California.
- CompuCom, Chevron Oil Refinery, 1500+ Dell PC Refresh and desktop support.

IT Consultant, Self Employed, Long Beach Technical (10/08-01/10)

- On-site and off-site technical support.

- Network setup, PC/Mac repairs, Virus removal, Remote Support.
- Supporting 5+ clients.

Web Development, Self Employed, West Coast Developers (10/08-01/10)

- Technical and Business Development planning of websites.
- Hand Coding in HTML, CSS, PHP, MySQL, Ajax, js, Action Script.
- Utilization of CMS platforms for SEO purposes.

Lead Technical Consultant, Adecco Technical, (02/06-07/08)

- Insight, Nationwide US based bank conversions.
- Denso International, International GPS testing.
- Cardinal Health, Executed nationwide 180,000 unit FDA remediation.
- Time Warner Cable, Executed 1000+ PC refresh.
- Print, Inc., Executed 175+ Printer refresh.

Lead Technical Consultant, Computer Merchant, (01/99-02/06)

- HQ Data Solutions, Support for 25 users nationwide.
- Wachovia Securities, 200+ user lotus client migration.
- 7-11, Nationwide 5000+ POS refresh.
- Hear Music/Starbucks, Installed tablet PC's.
- Culligan Water, Executed 50+ PC refresh.
- Merrill Lynch, Executed Cisco router refresh in over 50 offices.
- Starbucks Coffee, Wi-Fi installs in 100+ stores.
- AXA Advisors, Executed nationwide 10,000 PC refresh.
- Washington Mutual, Setup nationwide training classes.
- United States Postal Service, Executed 500+ PC refresh.
- Home Depot, Executed nationwide Network refresh.
- Hamilton Sundstrand, Executed 300+ PC refresh.
- 21st Century Insurance, Executed 500+ PC refresh.
- Payless Shoes, Executed nationwide 400+ POS refresh.

Lead Technical Consultant, Alternative Resource Corporation (02/98-01/99)

- Kmart, Executed nationwide 5000+ Server refresh.